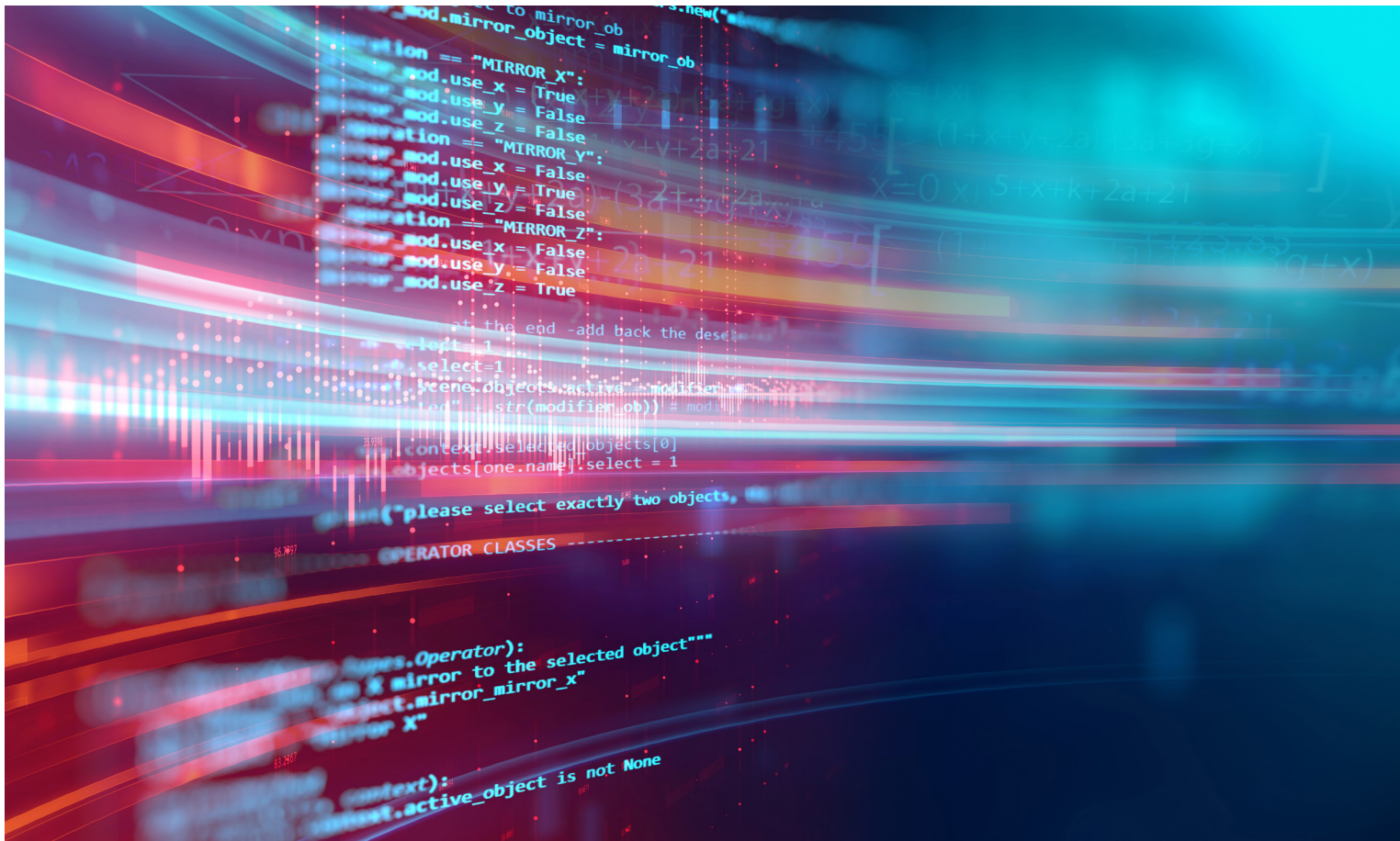


# Foundation Services: Recovery Manager for Active Directory – Disaster Recovery Edition

Quest®



Mistakes happen. Corruption happens. Disasters happen. They're unpredictable and inevitable. When a disaster like ransomware or a cyberattack strikes your Active Directory (AD) and wipes out your DC's operating system, every second counts. If you don't have a plan to quickly recover, an AD disaster can stop your business in its tracks.

Prepare for and recover from an AD disaster with Quest® Recovery Manager for Active Directory Disaster Recovery Edition. Implement a complete backup and recovery strategy to quickly recover from any disaster at the object and attribute level, the directory level and the operating system level across the entire forest. With Recovery Manager for Active Directory Disaster

Recovery Edition, you're in control. It's like an insurance policy for your AD that you can't afford not to have.

## FOUNDATION SERVICES

Recovery Manager for Active Directory Disaster Recovery Edition Foundation Services ensure your AD recovery platform is in place quickly and validates your forest recovery model. Whether your team lacks the technical expertise, does not have the manpower or just does not have time to configure, test and deploy your solution, our subject matter experts help you through this process using our tested implementation methodology. Our team helps you quickly drive your new

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Contact your [sales representative](#)



“Quest PSO helped speed the technology learning for design and implementation and also helped to create a deployment strategy.”

*= Diogo Carlos Catossi, IT Specialist, ExxonMobil*

solution into production ensuring your IT team is ready to utilize all the features like backup schedules and design, forest and bare metal recovery plans and best practices, backup storage readiness and planning.

#### **BENEFITS**

- Verified backup and recovery plans aligned with industry best practices
- Documented recovery plans for domain controllers, full forest and crisis scenarios
- Participation in a scheduled recovery exercise, ensuring full integration with other disaster recovery and business continuity plans

#### **HOW IT WORKS**

Based on a collaborative planning session, Quest® experts will architect and install (or upgrade) Recovery Manager for Active Directory components. Then, we will configure Active Directory and bare metal backups before configuring recovery projects with your team. Our engagement concludes with validation of the recovery process and ensuring your team is ready to recover AD when needed.

#### **APPROACH AND ACTIVITIES**

The Recovery Manager for Active Directory Disaster Recovery Edition Foundation Services approach is to plan comprehensive evaluation, testing, configuration and implementation or a knowledge transfer for your AD recovery plan. Our team of experts works with your team through each action, ensuring that key goals are met and your organization's stakeholders are well-versed in the actions needed to implement your ongoing AD recovery plan.

A Quest Professional Services consultant will work with your stakeholders and

subject matter experts on the following activities:

- Planning
- Installation
- Configuration
  - Domain controller backups
  - Forest recovery
  - Bare metal recovery
- Testing
- Knowledge transfer

The actual activities performed will vary based on the complexity your environment and technical needs outlined and agreed upon during the planning session.

#### **Planning**

Quest Professional Services will host a planning session with your team to verify environment readiness and establish the base deployment architecture. The planning session will include an overview of your environment, requirements and goals.

#### **Installation**

Quest will provide installation assistance, or if required, upgrade Recovery Manager for Active Directory components and services on designated server(s) in accordance with the deployment architecture defined during the planning session.

#### **Configuration (Domain Controller backups)**

Quest will provide configuration assistance for Active Directory and bare metal backups in accordance with the deployment architecture identified during the planning session.



### Configuration (forest recovery)

Quest will provide configuration assistance for at least one forest recovery project in accordance with the deployment architecture identified during the planning session. The goal is to familiarize the customer with the forest recovery console.

### Configuration (bare metal recovery)

Quest will provide configuration assistance for at least one bare metal recovery project in accordance with the deployment architecture identified during the planning session. The goal is to familiarize the customer with the bare metal recovery feature in the forest recovery console.

### Testing

Quest will participate in the customer's disaster recovery exercise in an isolated lab environment. The goal of this step is to give the customer's staff practical experience using the forest recovery console in a recovery and to validate recovery plans.

### Knowledge Transfer

Quest will conduct a knowledge transfer and product review of the Recovery Manager for Active Directory components and services implemented into the customer's environment throughout the course of the engagement.

### OUTCOME

Once all the activities of the Professional Services project are complete

and you have received the team's knowledge transfer, you and your team will be better equipped to deal with future AD recovery actions. Mistakes can still occur. Corruption can still happen. Disasters can still strike. But now your team will be prepared with an AD recovery plan that ensures you can quickly recover from any disaster at the object and attribute level, the directory level and the operating system level across the entire forest.

### ABOUT QUEST PROFESSIONAL SERVICES

- **Trusted advisors** —Our consultants take the time to understand your business and provide industry standards and technology guidance to deliver solutions that achieve your desired outcomes. We provide a framework and methodology to make the unpredictable predictable.
- **Stress-free engagements** —We take the guesswork out of deploying technology. Because IT project planning, facilitation and implementation can be complex, our world-class services help you complete projects on time and on budget without disrupting your business operations or user productivity.
- **Accelerated return on investment** — Our expert planning and implementation helps you rapidly adopt new technology, and set your organization up for success and accelerate your return on investment. We'll help you quickly drive new systems into production while ensuring that your IT team is ready to utilize all the new features and benefits.

Contact your sales representative or visit [support.quest.com/consulting-services/microsoft-platform-management](https://support.quest.com/consulting-services/microsoft-platform-management).

“Quest Professional Services help helped us deliver a critical product on time and with added expertise to streamline how we utilize the product.”

*- Engineer, Large Enterprise Professional Services Company*

## ABOUT QUEST

Quest provides software solutions for the rapidly-changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid datacenters, security threats and regulatory requirements. We're a global provider to 130,000 companies across 100 countries, including 95% of the Fortune 500 and 90% of the Global 1000. Since 1987, we've built a portfolio of solutions which now includes database management, data protection, identity and access management, Microsoft platform management and unified endpoint management. With Quest, organizations spend less time on IT administration and more time on business innovation. For more information, visit [www.quest.com](http://www.quest.com).

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